

# Campus Clothing Closet – Volunteer Overview

Thank you for volunteering with **Boise State University’s Campus Clothing Closet!** Our closet is located on the second floor of the Student Union Building, within the **Student Connections and Support Center (Room E2406)**.

If you have questions, contact:

studentconnections@boisestate.edu | (208) 426-4260 (Ext. 6-4259)

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## Volunteer Expectations

### Be Reliable

- Arrive on time and stay for your full shift
- Cancel as early as possible if needed

### Take Care of Yourself

- Stay home if you’re sick
- Avoid strong scents (perfume/cologne)
- Gloves are available for handling donations

## What Volunteers Do

Help prepare donated clothing for use, including:

- Sorting and assessing items
- Folding or hanging clothes
- Tagging and organizing inventory
- Light cleaning (lint rolling, steaming)
- Placing items in the correct areas

Volunteers may choose one item from the closet that does not count towards their 10-items per semester as a thank-you.

## Physical Expectations & Accommodations

Tasks may include:

- Standing, bending, crouching

- Lifting 10–30 lbs
- Exposure to allergens (dust, pet dander, latex)

Need accommodations? Email the team—we're happy to help make this a comfortable experience.

## Community Guidelines

### Respect

- Ask before entering personal space
- Avoid harmful or triggering topics
- Do not judge donated items

### Language

- We ask that you refrain from discussing topics that describe harm or violence in a community space to avoid triggering others. If you need to talk about something that involves violence, please make an appointment for a support meeting with Jillian Kelley, our Student Support and Advocacy Specialist.
- Assessments of the items you're processing should be centered on their suitability for the Campus Clothing Closet. Please refrain from making judgemental comments about the items you're reviewing. It may not be your style but the person who donated could easily be a fellow volunteer.
- Feedback will be given if needed

### Confidentiality

- It is vital that we protect the identity of folks accessing support in the Student Connections and Support Center space. If you overhear private information or see someone you know accessing support services, this must be kept private. Please keep the identities of others you interact with in our center private.
- Please review our Confidentiality Agreement form that all volunteers must sign prior to volunteering: <https://docs.google.com/forms/d/19J4vzhq5Um6qIQheOO9HkJEKdWiT-mVRDuQj6sd749g/edit>

## Creating a Positive Space

- Take breaks, drink water, and care for yourself
- Report accidents or unsafe situations
- Share feedback or ideas anytime

## Volunteer Opportunities

In addition to sorting clothes, you may:

- Create outfit displays or social media content
- Help with marketing ideas
- Assist with outreach or events
- Organize data to show the Closet's impact

## Scheduling & Requirements

- Shifts available:
  - Wednesdays at 12-1 pm
  - Fridays at 1-2 pm
- Notify staff at least 30 minutes ahead if absent
- Complete the Confidentiality Agreement before volunteering

## Next Steps

- Schedule your volunteer hours via [Campus Groups](#)
- Complete required forms
- Connect with staff for your first shift